PTE TASKS OVERIEW



Senthil Somuraju (Expert Tutor for PTE & IELTS)

SSR Academy

Australia's No.1 Online Academy for PTE,IELTS & NAATI

Visit us on <u>www.thessracademy.com</u> Email: <u>thessracademy@gmail.com</u>; Phone: +61469984581

Total Sections				
	Total Tasks	Total Q's	Total Time	Score Range
3	20	71 - 83	~2 Hour	10 – 90 Points
PART 1 – SPE	AKING & WR	RITING (77 – 93	3 minutes)	
Personal Introd	luction		ACADEMY	
1. Read aloud	luction	6. Summar 7. Essay	rize written text	
2. Repeat sente	ence	7. L 35dy		
3. Describe ima				
4. Re-tell lectur	e			
5. Answer shor	t question			
	4 1			
	PEADING (2	2 – 40 minute		
8. MCQ Si	ngle Answer			
9. MCQ M	ultiple Answer			
10. Re-orc	ler paragraphs			
11. Readir	ng Fill in the bla	anks		
12. Readir	ng & Writing Fil	l in the blanks		
				,
PAR	T 3 – LISTEN	ING (45 – 47 r	ninutes)	
13. 5	Summarize spo	ken text	17. MCQ Multipl	e Answer
	ICQ Single Ans		18. Select Missi	
15. F	Fill in the Blank		19. Highlight Inc	-
16. H	Highlight Corre	ct Summary	20. Write from D	Dictation

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Tas	sk Name	Task Details
	RA	 You need to read aloud the text displayed on screen.
0	RS	 You need to repeat the sentence exactly what you hear in the audio clip.
Speaking	DI	 Need to describe the image displayed on screen.
Spe	RL	 You'll hear an academic lecture that you need to repeat in your own words.
	ASQ	 You will have to answer the question in one or a few words.
ing	SWT	 You need to summarize the given passage in one sentence.
Writing	Essay	 You need to write an essay on a given topic between 200 and 300 words.
	MCQ-SA	 Only one response from many given is correct. Choose that correct one after reading the passage.
	MCQ-MA	 More than one response is correct from many given. Choose the correct ones after reading the passage.
Reading	RP	 On the left hand side, many sentences or paragraphs will be placed in a random order. Drag and drop them to the right side in a correct order.
Re	RFIB	 The passage appearing on the screen will have several gaps. Below the passage you have different words. Drag and drop the words that you think are correct and fill the blanks.
	RWFIB	 From a drop down box, choose the correct word that you think should be the correct answer for the sentence with the gap.
	SST	 Write down a summary of 50-70 words after listening to an audio clip.
	MCQ-MA	 Multiple options are given on your screen and you need to choose more than one option based on the audio clip you hear. You need to select all the options that you think are true for the recording.
	FIB	 The audio clip played should be matched with the transcription written on the screen. You will need to fill in the blanks that the transcription has. You fill the blanks as you hear the audio.
Listening	HCS	 After listening to the audio, you need to select the paragraph that perfectly summarizes the matter spoken in the recording.
List	MCQ-SA	 After listening to a recording, answer a multiple-choice question on the conten or tone of the recording by selecting one response
	SMW	 The recording will be played with a missing word or words. From the given options, you need to select the missing part.
	HIW	 You need to select the word from the written transcript that is different from the speech in the audio clip. Left-clicking is used to highlight the word.
	WFD	 Listen carefully to the sentence spoken. You need to type the sentence with exact words spoken.

PERSONAL INTRODUCTION:

Task:

You will hear an audio clip (40-90 Seconds).

You need to select multiple answers that are relevant to the text spoken.

To Know:

- Scoring Contribution : Nil
- No of Questions :1
- Time per Question : 30 Sec
- Scoring Type: : Nil
- Scoring Criteria : Nil

Real Exam – Screen Shot

Read the prompt below. In 25 seconds, you must reply in your own words, as naturally and clearly as possible. You have 30 seconds to record your response. Your response will be sent together with your score report to the institutions selected by you.

Please introduce yourself. For example, you could talk about one or more of the following:

- Your interests
- Your plans for future study
 Why you want to study abroad
 Why you need to learn English
 Why you chose this test

Recorded Answer	
Current Status: Recording	
REDEFINE YOURSELF ACA	DEMY

PERSONAL INTRODUCTION:

Scoring Parameters:

Criteria	Total Score	Comments
Fluency		ACADEMY
Pronunciation	5	
Content	(5)	Depends on the length of the text.

Time Management:

- 25 seconds to prepare the content.
- After you hear a beep sound, start speaking about you.
- 30 Sec to record your answer

Tips:

- Start speaking after microphone gets 'on'.
- You will be able to record the voice only once.
- Recording will be sent to the institutes selected by you.

Alert:

- Speak calmly but clearly. (Don't rush)
- You have 30 seconds to record the response.
- Finish before the progress bar reaches the end. Then 'Recording' changes to 'Completed'.

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READ ALOUD:

Task:

You need to read aloud the text displayed on screen.

To Know:

- Scoring Contribution : Speaking (20%) & Reading (20%)
- No of Questions : 6 7

- Time per Question : 40 Sec
- Scoring Type: : Partial Credit
- Scoring Criteria : Fluency, Pronunciation & Content

	Recorded Answer	
	Current Status:	
	Beginning in 40 seconds.	
	tions of variables, create graphs of distributions of variables, and select among statistical	
the click of a button. I	lowever, even with these advancements, students sometimes still find statistics to be an	
the click of a button. I		
the click of a button. I	lowever, even with these advancements, students sometimes still find statistics to be an	
the click of a button. I	lowever, even with these advancements, students sometimes still find statistics to be an	
the click of a button. I	lowever, even with these advancements, students sometimes still find statistics to be an	

READ ALOUD:

Scoring Parameters:

Criteria	Total Score	Comments
Fluency		ACADEMY
Pronunciation	5	
Content	(5)	Depends on the length of the text.

Time Management:

- 30 to 40 seconds to prepare the content.
- After you hear a beep sound, start reading.
- 40 Sec to record your answer

Tips:

- Rehearse
- Speak clearly with intonations and breaks.
- Click Next

Alert:

- Finish before the progress bar reaches the end.
- 'Recording' will then turn into 'Completed'.
- More than 3 Sec pause will be marked as 'Completed'

REPEAT SENTENCE:

Task:

You need to repeat the sentence exactly what you hear in the audio clip.

To Know:

- Scoring Contribution : Speaking (35%) & Listening (20%)
- No of Questions : 10 -12
- Time per Question : 10 Sec

- Scoring Type: : Partial Credit
- Scoring Criteria : Fluency, Pronunciation & Content



Status: Beginning in 3 seconds.	
Volume	
Recorded Answer	
Current Status:	
Beginning in 8 seconds. Beginn	

REPEAT SENTENCE :

Scoring Parameters:

Criteria	Total Score	Comments
Fluency		ACADEMY
Pronunciation	5	
Content	5	

Time Management:

- Audio clip starts getting played with 3 Sec countdown.
- After clip is over, microphone gets 'on' and the recording begins.

Tips:

- Remember in phrases.
- If cant recollect, add filters and finish.
- Talk in the same intonation pattern as you hear.

Alert:

- Speak immediately after the status changes to 'Recording'.
- You will NOT hear any short tone/beep.

DESCRIBE IMAGE:

Task:

Need to describe the image displayed on screen.

To Know:

- Scoring Contribution : Speaking (25%)
- No of Questions : 6-7
- Time per Question : 40 Sec
- Scoring Type: : Partial Credit
- Scoring Criteria : Fluency, Pronunciation & Content



REPEAT SENTENCE :

Scoring Parameters:

Criteria	Total Score	Comments
Fluency	RE 5 FINE YOURSELF	ACADEMY
Pronunciation	5	
Content	5	

Time Management:

- 25 seconds to study the image & prepare content.
- After you hear a beep sound, start speaking.
- 40 Sec to record your answer

Tips:

- Use preparation time to get complete of image
- Speak at least 30-35 Seconds.
- Finish speaking before the progress bar reaches the end.
- Click Next

Alert:

- Finish before the progress bar reaches the end.
- 'Recording' will then turn into 'Completed'.
- More than 3 Sec pause will be marked as 'Completed'

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RE-TELL LECTURE:

Task:

You'll hear an academic lecture that you need to repeat in your own words. At times, the lecture is accompanied by an image for better understanding.

To Know:

- Scoring Contribution : Speaking (15%) & Listening (10%)
- No of Questions : 3 4
- Time per Question : 40 Sec
- Scoring Type: : Partial Credit
- Scoring Criteria 🥂 : Fluency, Pronunciation & Content

Real Exam – Screen Shot

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REPEAT SENTENCE :

Scoring Parameters:

Criteria	Total Score	Comments
Fluency	RE 5 FINE YOURSELF	ACADEMY
Pronunciation	5	
Content	5	

Time Management:

- 10 seconds to prepare after the audio clip is finished.
- After you hear a beep sound, start speaking.
- 40 Sec to record your answer

Tips:

- Write down the keywords or phrases in the notepad.
- Speak at least 30-35 Seconds.
- Click Next

Alert:

- Finish before the progress bar reaches the end.
- 'Recording' will then turn into 'Completed'.
- More than 3 Sec pause will be marked as 'Completed'

ANSWER SHORT QUESTIONS:

Task:

You will have to answer the question in one or a few words. The question will be quite general related to our day-to-day life.

To Know:

- Scoring Contribution : Speaking (5%) & Listening (2%)
- No of Questions : 10 12
- Time per Question : 5 Sec
- Scoring Type: : Correct or Incorrect
- Scoring Criteria : Vocabulary

You will hear a question. Please give a simpl	e and short answer. Often just one or a few words is enough.	
	Status: Playing	
	Volume	
	Recorded Answer Current Status: Beginning in 5 seconds. REDEFINE YOURSELF ACADEMY	
	Istralia's No.1 Online Academy for PTE,IELTS & NAATI	

PTE Task Details: REPEAT SENTENCE : Scoring Parameters: Total Score Criteria Comments Vocabulary REIEFINE YOURSELF ACADEMY **Time Management:** • Once the clip if over, the status box will show 'Recording'. • Once you are finished with it, it'll turn into 'Completed' Tips: • Answer it in one word or a few. • Don't shouldn't stretch the answer explaining the stuff. Click Next Alert: • There is no short tone/beep.

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SUMMARIZE WRITTEN TEXT:

Task:

You will be given a text which may be up to 300 words long.

You will need to write the summary of the text in one sentence (5-75 words).

To Know:

- Scoring Contribution : Reading (15%) & Writing (15%)
- No of Questions : 2 3
- Time per Question : 10 Minutes
- Scoring Type: : Partial Credit
- Scoring Criteria 🥂 : Content, Form, Grammar & Spellings and
- - Vocabulary

Read the passage below and summarize it using one sentence. Type your response in the box at the bottom of the screen. You hav minutes to finish this task. Your response will be judged on the quality of your writing and on how well your response presents the points in the passage.	
'Just-in-Time' is a method of manufacturing products which aims to minimise production time, production costs, and the amount of stock held factory. Raw materials and supplies arrive at the factory as they are required, and consequently there is very little stock sitting idle at any one t Each stage of the production process finishes just before the next stage is due to commence and therefore the lead-time is significantly reduce With a 'just-in-time' production system, the level of production is related to the demand for the output (i.e. the number of orders) rather than sin producing finished goods and waiting for orders. This means that raw materials and stock only need to be ordered from suppliers as required.	time ced mply
Out Copy F Total Word Count: 3 REDEFINE YOURSELF ACADEMY	Paste
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SUMMARIZE WRITTEN TEXT :

Scoring Parameters:

Criteria	Total Score	Comments
Content	2 REDCFINE YOURSELF	ACADEMY
Form	1	
Grammar and Spellings	2	
Vocabulary	2	

Time Management:

- You will have 10 minutes for this task
 - (Reading: 2 Min; Writing: 5-6 Min; Proofreading: 2 Min)

Tips:

- Use keywords and include main idea without details.
- Do not try to include each and every thing.
- Do not include any background information.
- Write complex sentence using connectors.
- You'll have the 'word count' at the bottom of the text box.
- You also have a choice to cut, copy, or paste the text.
- Write the summary in only ONE sentence start the sentence with Capital letter, start nouns with capitals and one full stop at the end.

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ESSAY:

Task:

You will have to write an essay on a given topic. The topic will be mentioned in a line or two. You need to write the essay between 200 and 300 words.

To Know:

- Scoring Contribution : Writing (22%)
- No of Questions : 1 2
- Time per Question : 20 Minutes
- Scoring Type:
- Scoring Criteria
 : Content, Form, Grammar, Spelling, Vocabulary, Development, Structure & Coherence, General Linguistic Range

: Partial Credit



ESSAY:

Scoring Parameters:

Criteria	Total Score	Comments
Content		
Form	2	
Grammar	2	
Spelling	2	
Vocabulary	2	
Development, Structure & Coherence	2	
General Linguistic Range		

Time Management:

- You will have 20 minutes for this task
 - (Reading: 1-2 Min; Writing: 15-17 Min; Proofreading: 2 Min)

- Stick to word limit.
- 4 Paragraphs Introduction+Body1+Body2+Conclusion
- Address the topic.
- You'll have the 'word count' at the bottom of the text box.
- You also have a choice to cut, copy, or paste the text.

MULTIPLE CHOISE QUESTION – SINGLE ANSWER:

Task:

You will be presented with a passage (Up to 110 words)

You need to go through the text carefully.

Down to the text is a question with multiple options.

You need to select (by clicking) only one which you think is the right answer.

To Know:

- Scoring Contribution : Reading (2%)
- No of Questions : 2 3
- Time per Question : 2 Minutes
- Scoring Type: Correct or Incorrect
- Scoring Criteria : Each Correctly completed blank

Every day millions of lights and computers are left on in deserted offices, apartments and houses. Environmental activists say that simply switching them off could cut Sydney's greenhouse gas emissions by five percent over the next year.	Read the text and answer the multiple-choice question by selecting the correct response. Only one response is correct.
Per capita, Australia is one of the world's largest producers of carbon dioxide and other gases that many scientists believe are helping to warm the Earth's atmosphere, causing climate upset.	One present indicator of climate change in Australia is
A long-standing drought and serious water shortages in Australia have focused much attention on climate change. Some experts warn higher temperatures could leave this nation of 28 million people at the mercy of more severe droughts and devastating tropical cyclones.	O environmental activists
more severe broughts and bevastating blupical cyclones.	O gas emissions.
	© carbon diaxide. ⊙ drought.

MULTIPLE CHOISE QUESTION – SINGLE ANSWER:

Scoring Parameters:

Criteria	Total Score Comments
Each Correctly completed blank	
Minimum Score	0

Time Management:

• Don't take more than 2 minutes per question

- Read the question first so that you know what you should focus on.
- After having a glance at the question and the options, start reading the text.
- Choose only one option which you think is right.
- Read the passage for Main idea, Specific detail, purpose, opinion, inference.



MULTIPLE CHOISE QUESTION – MULTIPLE ANSWER:

Task:

You will be presented with a passage (Up to 300 words).

You need to go through the text carefully.

Down to the text is a question with multiple options.

You need to select (by clicking) more than one option that you think are the right answers

To Know:

- Scoring Contribution : Reading (4%)
- No of Questions
 : 2 3
- Time per Question
- Scoring Type:
- Scoring Criteria
- : Correct or Incorrect
- : Each Correctly Response

: 3 Minutes

Real Exam – Screen Shot

The Turks and Caicos Islands are a multi-island archipelago at the southern tip of the Bahamas chain, approximately 550 miles south-east of Florida. The islands are an overseas territory of the United Kingdom although they exercise a high degree of local political autonomy. The economy of the islands rests mainly on tourism, with some contribution from offshore banking and fishing.

Primary schooling is divided into eight grades, with most pupils entering at the age of four years and leaving at twelve. After two kindergarten years, Grades 1-8 are covered by a graded curriculum in maths, language and science that increases in difficulty as pupils get older. There is little repetition and pupils are expected to progress through primary school in their age cohorts. At the end of primary schooling, pupils sit an examination that serves to stream them in the secondary school setting. Primary and secondary school enrolment is virtually universal

There are a total of ten government primary schools on the islands. Of these, seven are large enough to organize pupils into single-grade classrooms. Pupils in these schools are generally grouped by age into mixed ability classes. The remaining three schools, because of their small pupil numbers, operate with multigrade groupings. They serve communities with small populations whose children cannot travel to a neighbouring larger primary school. Pupils in these classes span up to three grade and age groups

As far as classroom organization is concerned, the multigrade and monograde classrooms are similar in terms of the number of pupils and the general seating arrangements, with pupils in rows facing the blackboard. There is no evidence that the multigrade teachers operate in a particularly resource-poor environment in the Turks and Caicos Islands. This is in contrast to studies conducted in other developing country contexts

Read the text and answer the question by selecting all the correct responses. You will need to select more than one response.

According to the text, which of the following statements can be concluded about primary classes in the Turks and Caicos Islands?

Multigrade classes are mainly found in smaller schools

Most primary pupils are in multigrade classes.

Parents can choose to send their child to a multigrade

Most primary pupils are in mixed ability classes.

Multigrade classes are for the youngest three grades

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MULTIPLE CHOISE QUESTION – MULTIPLE ANSWER :

Scoring Parameters:

Criteria	Total Score	Comments
Each Correct Response	e YOURSELF ALADEMY	
Each Incorrect Response	-1	
Minimum Score	0	

Time Management:

• Don't take more than 3 minutes per question

- Read the question first so that you know what you should focus on.
- After having a glance at the question and the options, start reading the text.
- Choose more than one option which you think are right.
- Read the passage for Main idea, Specific detail, purpose, opinion, inference.



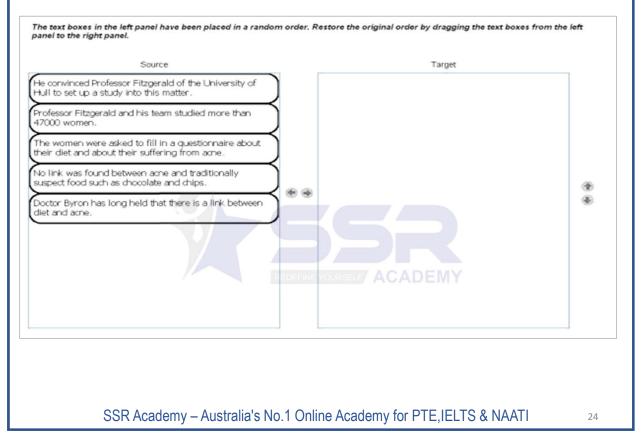
REORDER PARAGRAPHS:

Task:

You will be presented with several paragraphs (Up to 150 words) in a random order on the left with a blank space on the right. You need to drag the paragraphs from the left side and put them in order into the blank space on the right hand side.

To Know:

- Scoring Contribution : Reading (10%)
- No of Questions : 2 3
- Time per Question : 2 Minutes
- Scoring Type: Partial Credit
- Scoring Criteria : Each pair of correct adjacent text boxes



REORDER PARAGRAPHS:

Scoring Parameters:

Criteria	Total Score	Comments
Each pair of correct adjacent text boxes	SELF AC1.DEMY	
Minimum Score	0	

Time Management:

• Don't take more than 2 minutes per question

- Find the independent sentence first.
- The object in the first sentence becomes the subject in the second sentence.
- Golden rule The next sentence will always give more information / details about the previous sentence.
- Identify pairs



READING FILL IN THE BLANKS (DRAG & DROP):

Task:

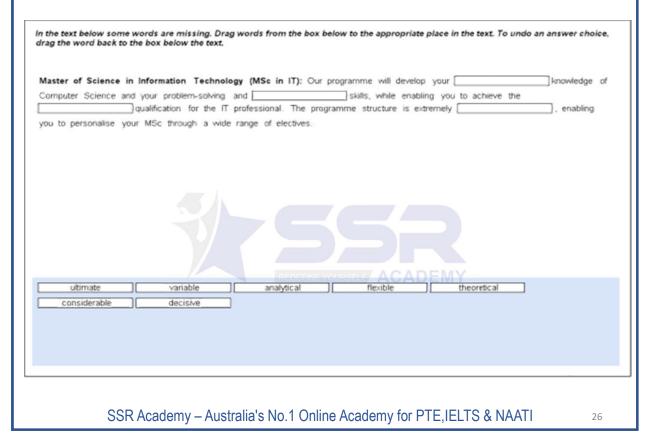
On your screen will be a passage or a paragraph(s) (up to 80 words) with several blanks (4-5 blanks /Passage).

Below the text, you'll have almost double number of options.

You need to drag and drop a proper word in a proper blank.

To Know:

- Scoring Contribution : Reading (18%)
- No of Questions : 4-5 Passages (16-20 Q)
- Time per Question : 2.5 Minutes / Passage
- Scoring Type: Correct or Incorrect
- Scoring Criteria : Each Correct Blank



READING FILL IN THE BLANKS (DRAG & DROP):

Scoring Parameters:

Criteria	Total Score	Comments
Each Correct Blank		
Minimum Score	0	

Time Management:

• Don't take more than 2.5 minutes per passage

Tips:

- Try to understand the entire sentence that has a blank. Check whether the blank requires a noun, verb, or an adjective. Pick the words accordingly.
- Fill in the blanks you know first and then try to figure out the remaining later.
- Brush up basic collocations, grammar and vocabulary.

45-50% -> Based on Collocations

35-40% -> Based on Grammar

10-15% -> Based on Context



READING & WRITING FILL IN THE BLANKS (DROP DOWN):

Task:

On your screen will be a passage with several blanks (Up to 300 words). Each blank will have a dropdown option filled with several words. You need to select the word that you think is the right one.

: Each Correct Blank

To Know:

- Scoring Contribution : Reading (18%) & Writing (16%)
- No of Questions : 5 6
- Time per Question : 3 Minutes / Passage
- Scoring Type: Correct or Incorrect
- Scoring Criteria

oroduct recall can be wide-reaching, and will almost certainly extend beyond the purely financial of taking products off shelves. David Palmer, director of product risk management for Aon Limited, points out many years to establish a strong brand name and value and value and it only takes one product recall to brin Despite heightened awareness around product recalls, and significant investment in product control, some I falling value when it comes to implementing strategies to deal with a crisis.

READING & WRITING FILL IN THE BLANKS (DROP DOWN):

Scoring Parameters:

Criteria	Total Score	Comments
Each Correct Blank	NE YOURSELF AC 1 DEMY	
Minimum Score	0	

Time Management:

• Don't take more than 3 minutes per passage

- Word choice Meaning, Grammar, Collocation, Context
- Fill in the blanks you know first and then try to figure out the remaining later.



SUMMARIZE SPOKEN TEST:

Task:

You will hear a recording of some text (60 – 90 Seconds). You need to type the summary for the same in 50-70 words.

To Know:

- Scoring Contribution : Listening (18%) & Writing (16%)
- No of Questions : 2 3
- Time per Question : 10 Minutes
- Scoring Type: : Partial Credit
- Scoring Criteria _____: Contents, Form, Grammar, Spellings & Vocabulary

	Status: Beginning in 12 seconds.	
Cut otal Word Count: 0	CODY REDEFINE YOURSELF ACADEMY	Paste
		Paste

SUMMARIZE SPOKEN TEST:

Scoring Parameters:

Criteria	Total Score	Comments
Content		Y
Form	2	
Grammar	2	
Spelling	2	
Vocabulary	2	

Time Management:

- You will have 10 minutes for this task
 - (Writing: 7-8 Min; Proofreading: 2 Min)

- Keep your pen & notepad ready before the lecture starts.
- Note taking is important skill that needs to be practiced to get a good score for this section.
- After the lecture gets over, spend the next thirty seconds noting down any additional important content that you can remember and you will expand upon later.
- Having few quality notes can be more useful than many notes that you can barely make sense off.
- Use many full stops and connectors.

MULTIPLE CHOICE, CHOOSE MULTIPLE ANSWERS:

Task:

You will hear an audio clip (40-90 Seconds).

You need to select multiple answers that are relevant to the text spoken.

To Know:

- Scoring Contribution : Listening (4%)
- No of Questions :23
- Time per Question : 10 Sec
- Scoring Type: : Correct or Incorrect
- Scoring Criteria Each Correct Response

Real Exam – Screen Shot

	Status: Beginning in 7 seconds.
	Volume
According to the text, how are online news a	sources making the news industry more competitive?
There are more media options to choose	from.
More advertising revenue comes from on	
People care less about the national news	
The national stations have taken over the	online media market.

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MULTIPLE CHOICE, CHOOSE MULTIPLE ANSWERS:

Scoring Parameters:

Criteria	Total Score	Comments
Each Correct Response		
Each Incorrect Response	-1	
Minimum Score	0	

Time Management:

• Don't take more than 10 seconds after audio stops

- Be aware of the time and don't spend too much time on one task.
- Stay focused and keep your attention on the audio.
- Before you listen. Decide on the main focus of the question and quickly read through the options.
- It will be then easy for you to select the relevant options.



FILL IN THE BLANKS:

Task:

You have a transcript on your screen with several blanks to be filled (4-6 blanks) You will hear an audio clip for the same transcript (30-60 Sec) You need to type in missing words as you hear the recording.

To Know:

- Scoring Contribution : Listening (9%) & Writing (9%)
- No of Questions : 2 3
- Time per Question : 30 40 Sec
- Scoring Type: Correct or Incorrect
- Scoring Criteria
- : Each Correct Response

Vell, sometimes, representatives of	Volume
	a company make They get something wrong regarding oblem is just letting people upfront know that sometimes this happens, and ompanies do as an alternative is have, is have er, hobbyists, run the
cussion boards and then represent tell.	

FILL IN THE BLANKS :

Scoring Parameters:

Criteria	Total Score	Comments
Each Correct Response		Correct Spelling
Minimum Score	0	

Time Management:

• Take 30-40 Seconds after the audio stops. Do proof read.

Strategy:

- If you have good typing speed ->type the word as you listen to the audio clip
- Else -> write down the missing word on notepad as you listen to audio and then type all the words in the blanks.
- You need to press 'Next' once you finish.

Tips:

- If _____ is after full stop -> Start with capital letter.
- If proper noun -> Start with capital letter.
- Focus on singular & plural ('s' and 'ed' Sounds) and blanks in quick succession.

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HIGHLIGHT CORRECT SUMMARY:

Task:

You will have an audio clip playing some lecture (40-90 Sec). After listening to the lecture, you will need to select the summary paragraph that best matches the lecture.

To Know:

- Scoring Contribution : Listening (2%) & Reading (2%)
- No of Questions : 2 3
- Time per Question : 15 Sec
- Scoring Type: Correct or Incorrect
- Scoring Criteria
- : Each Correct Response

	Status: Beginning in 10 seconds.
	Volume
Recent research shows that when cust They tend to only talk about their negati	tomers are dissatisfied with service or products, they usually inform the company of their complaint. two experience with others if the company doesn't respond to their initial complaint.
Recent research shows that nearly one of the people surveyed said that they ha	e third of dissatisfied customers will share a negative retail experience with someone else. Nearly ha ad avoided a store due to another individual's negative experience.
	% of customers who have a bad experience with a company share that experience with people they no hear about another individual's negative experience will avoid a store based on what they've hear
	tomers have had a negative experience with a company at some time. When this happens, the e. More seriously for the companies, however, between 32 and 36 out of every hundred customers.

HIGHLIGHT CORRECT SUMMARY:

Scoring Parameters:

Criteria	Total Score	Comments
Each Correct Response		
Minimum Score	0	

Time Management:

• Take <15 Seconds to select the correct option.

Tips:

- Use the ten seconds before the recording begins to skim through the options and get an idea of the main points in each.
- Listen for the signposts that indicate the main ideas.

Speakers use words and phrases like

- The first thing I wanted to talk about...
- On the one side...
- On the other side...
- You need to press 'Next' once you finish.



MULTIPLE CHOICE, CHOOSE SINGLE ANSWER:

Task:

You will have a recording being played (30-60 Sec).

After listening to it carefully, you need to choose any one of the text or sentences given.

The selected sentence or text should answer the question based on the audio you just heard.

To Know:

- Scoring Contribution : Listening (2%)
- No of Questions : 2 3
- Time per Question : 10 Sec
- Scoring Type: : Correct or Incorrect
- Scoring Criteria
 - : Each Correct Response

	Status: Beginning in 5 seconds,
	Volume
What does the speaker believe is likely to	happen in the future?
	Imber of corporations.
The media will be owned by a small no The public will eventually pay for the fu	
The media will be owned by a small n	Inding of the media.

MULTIPLE CHOICE, CHOOSE SINGLE ANSWER :

Scoring Parameters:		
Criteria	Total Score	Comments
Each Correct Response		
Minimum Score	0	

Time Management:

• Don't take more than 10 seconds after audio stops

- You have 5 seconds in this question type before the recording begins.
- Use this time to go over the question so you know what answer to look out for when the recording begins.
- Try to skim through the answers too, if you get time



SELECT MISSING WORD:

Task:

You will listen to an audio that will have a 'beep' (20-70 Sec) You will need to select the most appropriate option that fits the 'beep'.

To Know:

- Scoring Contribution : Listening (2%)
- No of Questions : 2 3
- Time per Question : 8 Sec
- Scoring Type: : Correct or Incorrect
- Scoring Criteria _____: Each Correct Response

they become dedicated they get exhausted they're rather improved they're quite competent they're quite indifferent								
they become dedicated they get exhausted they're rather improved they're quite competent		Status:	Beginning in 7	seconds.				
they get exhausted they're rather improved they're quite competent		Volume			-			
they get exhausted they're rather improved they're quite competent					3			
they get exhausted they're rather improved they're quite competent								
hey're rather improved hey're quite competent	hey become dedicated							
	hey get exhausted							
	hey're rather improved							
hey're quite indifferent	hey're quite competent				CADE	MY		
	hey're quite indifferent							

SELECT MISSING WORD:

Scoring Parameters:

Criteria	Total Score	Comments
Each Correct Response		
Minimum Score	0	

Time Management:

• Don't take more than 8 seconds after audio stops

- The beep, for almost all the times, comes in the last.
- The tip is you should carefully listen to the sentence right from the beginning.
- This is because many times, the 'beep' could be a conclusion of the entire sentence.
- If you are unsure, pick what sounds right and move on.



HIGHLIGHT INCORRECT WORDS:

Task:

You have a transcript already written on your screen. You will hear an audio for the same transcript (15-50 Sec). You need to identify and select the words (by left-clicking on them) that are different from the words in the lecture from the audio clip.

To Know:

- Scoring Contribution : Listening (8%) and Reading (11%)
- No of Questions :2-3
- Time per Question : 8 Sec
- Scoring Type:
- : Correct or Incorrect
- Scoring Criteria : Each Correct Response

Real Exam – Screen Shot

	Status: Beginning in 10 seconds.
	Volume
nagnetic south pole. But as hist planize the unknown. "One of t	set out to find the Northwest Pasture, his official mission was scientific - a search for the nan Roland Huntford describes, the real drive behind the expedition came from a deep desire e reasons that Amundsen would have been challenged by the Northwest Passage is simply the raphical goals accomplished. What you have to realize is that by the 1880s, most of the earth REDEFINE YOURSELF ACADEMY

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HIGHLIGHT INCORRECT WORDS :

Scoring Parameters:

Criteria	Total Score	Comments
Each Correct Response		Y
Each Incorrect Response	-1	
Minimum Score	0	

Time Management:

• Don't take more than 8 seconds after audio stops

- Move mouse cursor as the audio clip is played.
- Be alert and immediately click the word that differs from the recording.
- If you wrongly clicked one word, do not go back and deselect it immediately or else the speaker will finish several more words that you will completely miss.
- At the end, remember those that you clicked incorrectly; you then deselect them all by again left-clicking on them
- If you are unsure, do not highlight.



WRITE FROM DICTATION:

Task:

You will have to listen carefully to the sentence spoken in an audio clip played automatically (7-14 words). You need to type the sentence with exact words spoken.

: Each word spelled correctly

To Know:

• Scoring Contribution : Listening (22%) and Writing (22%)

: Partial Credit

- No of Questions : 3 4
- Time per Question : 1 Minute
- Scoring Type:
- Scoring Criteria

Status: Beginning in 7 seconds.	
Volume	
	Paste

WRITE FROM DICTATION :

Scoring Parameters:

Criteria	Total Score	Comments
Each word spelled correctly		
Each incorrect or misspelled word	0	

Time Management:

• 1 Minute to type the sentence in the box.

- The Audio Status box will count down from 7 seconds be ready to write on your Erasable Note pad.
- Take notes as the sentence is spoken by writing initials of the words spoken.
- Keep repeating the sentence in you head after it's over.
- Try to spell words correctly and check the grammar before you click on 'Next',
- Don't miss endings, such as -ed on past verb forms, 'ly' on adverbs or 's' on plurals.
- Start with capital letter & make sure there is a full stop or question mark at the end if it's a question.